

RATES AND EXCEPTIONS

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RATES AND EXCEPTIONS

1. Preface

A: Exceptions: None

2. Explanation of Terms

A: Exceptions: None

3. Rules and Regulations

A: Exceptions: None

RATES AND EXCEPTIONS

4. Nonrecurring Charges

A: Exceptions: Unauthorized End User Service Change Charge does not apply.

B: Rates and Charges:

	Nonrecurring Charge				
Exchange	Rib Lake	Argonne, Crandon	Crescent Lake, Rhineland	All Others	
Service Order Charge					
Initial ¹					
Business	\$40.00	\$33.00	\$40.00	\$33.00	(I)
Residence	\$35.00	\$25.00	\$35.00	\$25.00	(I)
Subsequent ¹					
Business	\$25.00	\$25.00	\$25.00	\$25.00	(I)
Residence	\$25.00	\$25.00	\$25.00	\$25.00	(I)
Record Change	\$7.85	\$5.00	\$5.00	\$5.00	
C.O. Line Connection ¹					
Business	\$20.00	\$20.00	\$20.00	\$20.00	(I)
Residence	\$25.00	\$25.00	\$25.00	\$25.00	(I)
Connecting Device Charge	\$6.60	\$6.70	\$7.00	\$7.00	
Access Line Work Charge ¹					
Business	\$35.00	\$35.00	\$35.00	\$35.00	(I)
Residence	\$30.00	\$30.00	\$30.00	\$30.00	(I)
Maintenance of Service Charge, per hour charged					
Standard	\$31.00	\$31.50	\$40.00	\$24.65	
Overtime	\$46.50	\$47.25	\$60.00	\$36.98	
Sunday/Holidays	\$62.00	\$63.00	\$80.00	\$49.30	
Reconnect Charge ¹					
Business	\$50.00	\$50.00	\$50.00	\$50.00	(I)
Residence	\$45.00	\$45.00	\$45.00	\$45.00	
NSF Check Charge	\$25.00	\$25.00	\$25.00	\$25.00	

¹ Installment billing available.

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RATES AND EXCEPTIONS

5. Basic Local Exchange Service

5.1 Basic Local Exchange Service

A: Exceptions: None

B: Rates and Charges:

<u>Exchange</u>	<u>Residence</u> <u>1-Party</u> ¹	<u>Business</u> <u>1-Party</u> ¹	<u>Key System</u> <u>Trunk</u>	<u>Assessment</u>
Argonne	\$20.00	\$75.00	\$45.00	\$3.04
Crandon	\$20.00	\$75.00	\$45.00	\$3.04
Crescent	\$20.00	\$79.00	\$52.00	\$3.04
Elcho	\$20.00	\$75.00	\$70.00	\$3.04
Lake Tomahawk	\$20.00	\$75.00	\$45.00	\$3.04
Pelican Lake	\$20.00	\$75.00	\$45.00	\$3.04
Rhineland	\$20.00	\$79.00	\$77.00	\$3.04
Rib Lake	\$20.00	\$72.00	\$33.00	\$3.04
Sugar Camp	\$20.00	\$75.00	\$45.00	\$3.04

<u>Exchange</u>	<u>Private Branch Exchange</u>
Argonne	\$34.85
Crandon	\$34.85
Crescent	\$198.00 (I)
Elcho	\$34.85
Lake Tomahawk	\$34.85
Pelican Lake	\$34.85
Rhineland	\$198.00 (I)
Rib Lake	\$54.85
Sugar Camp	\$34.85

¹ Residence 1-Party and Business 1-Party rates are subject to an assessment to recover the Company's costs to fund the State Universal Service Fund Programs.

RATES AND EXCEPTIONS

5. Basic Local Exchange Service (Cont'd)

5.2 Extended Community Calling Service

A: Exceptions: None

B: Calling Area: ECC is provided from the following exchanges to the listed ECC calling point.

<u>Exchange</u>	<u>ECC Calling Points</u>
Argonne	Rhineland Pelican Lake Three Lakes Laona
Crandon	Elcho WAbeno Pickerel Pelican Lake
Crescent	Minocqua Tomahawk
Elcho	Crandon Pickerel Gleason
Lake Tomahawk	Sugar Camp Minocqua Eagle River Sayner
Pelican Lake	Argonne Crandon Gleason

RATES AND EXCEPTIONS

5. Basic Local Exchange Service (Cont'd)

5.2 Extended Community Calling Service (Cont'd)

A: Exceptions: None

B: Calling Area: ECC is provided from the following exchanges to the listed ECC calling point.

<u>Exchange</u>	<u>ECC Calling Points</u>
Rhineland	Tomahawk Three Lakes Argonne Gleason
Rib Lake	Medford Perkinstown Ogema Brantwood
Sugar Camp	Eagle River Lake Tomahawk Three Lakes

5.2.1 Rates for ECC Messages

Per Minute or fraction there of

Residence Service	\$0.05
Business Service	\$0.05

RATES AND EXCEPTIONS

5. Basic Local Exchange Service (Cont'd)

5.3 Touch Calling Service

A: Exceptions: Does not apply to Crescent, Rib Lake or Rhineland Exchange

B: Rates and Charges:

5.3.1 Argonne and Crandon Exchanges

- (A) A "Change Charge" per line will be applied for adding Touch Calling Service at a customer's location, regular service connection, move and change charges shall apply for additions and changes in the customer's service.
- (B) Subsequent to the initial establishment of Touch Calling Service at a customer's location, regular service connection, move and change charges shall apply for additions and changes in the customer's service.
- (C) The following rates and charges are in addition to the applicable rates and charges for all the services within which this service is associated.

Monthly Rate – Per Line

Residence:	\$1.25
Business	\$1.50
Intercom Systems associated with a key system	\$1.50

5.3.2 Elcho, Lake Tomahawk, Pelican Lake, Sugar Camp Exchanges

- (A) The following rates are in addition to all rates and service charges for connection and moves for private line service with which Touch Calling service is furnished. On initial business customer conversions to Touch Calling service, a service charge applies on a per line basis. Subsequent to the provision of Touch Calling service on business lines, a service charge applies on a per line basis. Subsequent to the provision of Touch Calling service on business lines, a service charge applies per telephone for further conversions or additions of Touch Calling telephones on that line.
- (B) A normal Service Charge applies for conversion or additions of Touch Calling Telephones on residence service.

Monthly Rate – Per Line

Residence:	\$1.50
Business	\$2.00

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RATES AND EXCEPTIONS

5. Basic Local Exchange Service (Cont'd)

5.4 Frontier Road Work Recovery Surcharge

A: Exceptions: None

B: Rates and Charges:	<u>Per Month</u>
Business and Residential	\$4.50

6. Centrex Service

A: Exceptions: None

B: Rates and Charges:	<u>Per Month</u>
Centrex Line, Per Line	\$79.70 (I)

7. Payphone Service

A: Exceptions: None

B: Rates and Charges:

The following rates and charges are for Payphone Provider Service only and are in addition to the rates and charges for any other service(s) required to furnish a communications system.

(A) Basic Coin Transmission Dial Tone Line ¹ - A message charge of (none) will be applied per local message originating over the above-listed line.

(B) Optional Features	<u>Non-Recurring Charge</u>	<u>Per Month</u>
Coin Supervision Additive	\$10.50	\$2.21
Answer Supervision, Line Side, per Line	\$10.50	\$1.60
Selective Class of Call Screening, per Line	\$35.00	--

¹ Tariffed charges/rates for a business access line as found in other sections of the Telephone Company's tariff will also apply to Payphone Provider Service.

RATES AND EXCEPTIONS

8. Mileage Charges

A: Exceptions: None

B: Rates and Charges Monthly Rate

(A) Crescent, Rhineland:

- | | | |
|-----|--|--------|
| (1) | Extension Service | |
| | For each 1/8 mile or fraction thereof, per month | \$2.00 |
| | Minimum charge for channel | \$4.00 |
| (2) | Signal and/or Alarm Service | |
| | For each 1/8 mile or fraction thereof, per month | \$2.00 |
| | Minimum charge per channel | \$4.00 |

(B) Rib Lake:

- | | | |
|-----|--------------------------------|--------|
| (1) | Talking Channel, per 1/10 mile | \$3.25 |
| (2) | Signal Channel, per 1/10 mile | \$3.20 |

(C) Argonne, Crandon:

- | | | |
|-----|---|--------|
| (1) | Talking Channel, per 1/10 mile | \$0.50 |
| (2) | Associated Signal Channel, per 1/10 mile,
where circuit is available | \$0.25 |
| (3) | Minimum Charge Per Circuit | |
| (a) | Business | |
| | Talking Channel | \$1.00 |
| | Signal Channel | \$0.50 |
| (b) | Residence | |
| | Talking Channel | \$0.50 |
| | Signal Channel | \$0.25 |

(D) All Other Exchanges:

- | | | |
|-----|--|--------|
| (1) | Extension Service | |
| | For each 1/8 mile or fraction thereof, per month | \$1.00 |
| | Minimum charge for channel | \$1.75 |
| (2) | Signal and/or Alarm Service | |
| | For each 1/8 mile or fraction thereof, per month | \$1.00 |
| | Minimum charge for channel | \$1.75 |

RATES AND EXCEPTIONS

9. Telecommunications Utility Individual Contracts

A: Exceptions: None

10. Miscellaneous Services

10.1 Equipment for Hearing and Speech Impaired Persons

A: Exceptions: None

B: Rates and Charges

<u>Exchanges</u>	<u>Install Charge</u> ¹	<u>Monthly Rate</u>	<u>Optional One Time Payment</u>
Argonne & Crandon	\$1.50	\$0.75	\$81.97
Crescent Lake & Rhineland		\$0.80	\$37.44
Elcho, Lake Tomahawk & Sugar Camp		\$0.80	\$37.44
Rib Lake		\$1.10	\$41.94

10.2 Fire Reporting System –Unattended Dial Exchanges

A: Exceptions: Crandon Only

B: Rates and Charges

<u>Crandon</u> ²	<u>Service Connection</u>	<u>Monthly Rate</u>
Minimum rate for circuit with 10 or Less connections	\$25.00	\$20.00
Each Connection over 10	--	\$1.50

10.3 Automated Attendant

A: Exceptions: Does not apply to Rhineland Study Area

¹ Service connection, move or change charge as applicable

² In providing this service, the Telephone Company may require a three-year contract of the customer.

RATES AND EXCEPTIONS

10. Miscellaneous Services (Cont'd)

10.4 Call Blocking Services

A: Exceptions: None

B: Rates and Charges:

10.4.1 Universal Toll Blocking	<u>Install Charge</u>	<u>Monthly Rate</u>
Business	¹	\$0.00
Residence	¹	\$0.00

10.4.2 Customer Controlled Long Distance Access

<u>Customer Controlled Long Distance Access</u>	<u>Install Charge</u>	<u>Monthly Rate</u>
<u>Argonne, Crandon, Crescent, Rhineland, Rib Lake:</u>		
Residential Service, per line	²	\$3.25
Business Service, per line	²	\$3.85
<u>Elcho, Lake Tomahawk, Pelican Lake, Sugar Camp:</u>		
Residential Service, per line	²	\$2.45
Business Service, per line	²	\$3.05

¹ A service order charge does not apply on the initial installation of this service. If it is removed and added later, a subsequent service order charge would apply.

² Normal service ordering charges apply as found elsewhere in this tariff.

RATES AND EXCEPTIONS

10. Miscellaneous Services (Cont'd)

10.5 Direct Inward Dialing

A: Exceptions: None

B: Rates and Charges:	<u>Install Charge</u>	<u>Monthly Rate</u>
Direct Outward Dialing Trunk, each		²
Digital:		
DID Trunk Termination in Central Office	\$50.00	\$18.50 ¹
Each Group of 20 numbers, or fraction thereof	\$20.00	\$12.00

10.6 Tie Lines

A: Exceptions: None

B: Rates and Charges:	<u>Monthly Rate</u>
Mileage:	
First mile or fraction thereof, airline distance	\$16.00
For each additional 1/8 th mile or fraction thereof	\$2.00

10.7 Circuit Pair Rental

A: Exceptions: None

B: Rates and Charges:	<u>Per Month</u>
Per cable pair, per ¼ mile or fraction thereof	\$1.00
Mileage is measured airline between each end of cable pairs rented.	

10.8 Message Waiting Indication

A: Exceptions: Service not available in Rhineland Study Area

¹ In addition to the prevailing rates and installation charges for PABX trunks, WATS lines, tie lines, FX lines, etc.

² Prevailing rate and installation charge for a PABX trunk.

RATES AND EXCEPTIONS

10. Miscellaneous Services (Cont'd)

10.9 Digital Billing (T)

A: Exceptions: None

B: Rates and Charges: Monthly Rate

Rate for Digital Billing with Duplicate paper bill \$5.00 (T)(I)

10.10 Duplicate Bill Charge

A: Exceptions: None

B: Rates and Charges: Monthly Rate

Duplicate Bill Charge, per copy of bill requested \$5.00

10.11 N11 Abbreviated Dialing Codes

A: Exceptions: None

B: Rates and Charges:

Charges applicable to the N11 Service are as follows: Nonrecurring
Charge

1. Service Charge
Per Point-to Number \$300.00

2. Central Office Switch Activation Charge
Per Central Office Switch Translated or Changed 30.00

3. Service Ordering Charge
Argonne and Crandon \$17.00
Elcho, Lake Tomahawk, Pelican Lake and Sugar Camp \$12.00
Crescent Lake and Rhineland \$25.00
Rib Lake \$35.45

RATES AND EXCEPTIONS

10. Miscellaneous Services (Cont'd)

10.12 Business Traffic Study Service

A: Exceptions: None

B: Rates and Charges:

Set up Charge and first week per access line or trunk group	\$60.00
Each additional week per access line or trunk group	\$25.00

10.13 Meet Me Conference Call

A: Exceptions: Service not available in Rhineland Study Area

10.14 Selective Class of Call Screening

A: Exceptions: Service not available in Rhineland Study Area

10.15 Simplified Message Desk Interface

A: Exceptions: Service not available in Rhineland Study Area

10.16 Call Transfer Service

A: Exceptions: Service not available in Rhineland Study Area

10.17 Personal Paging

A: Exceptions: Service not available in Rhineland Study Area

10.18 Convenience Fee

A convenience fee is a charge that is added onto a customer's account if a customer makes a payment using a Company Representative. The customer is informed by the Company Representative of the applicable charges prior to processing the payment. The charge will be collected at time of payment processing. This fee will not apply if:

- The automated payment systems are unavailable due to system outages.
- At the time payment is made, the customer agrees to sign up for automatic bill payment.
- Payment is taken for a deposit.
- The payment is for a Government account.

Per Occurrence

Convenience Fee	\$10.00
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RATES AND EXCEPTIONS

11. Custom Calling Services

11.1 Custom Calling Features

A: Exceptions: Only the following features are offered.

B: Rates and Charges:

All Exchanges:

<u>Individual Services, per line</u> ¹	<u>Monthly Rate</u>		<u>Per Activation</u>	
	<u>Business</u>	<u>Residence</u>	<u>Business</u>	<u>Residence</u>
Basic Call Forward	\$8.00	\$8.00		
Call Forward Busy ²	\$9.00	\$9.50		
Call Forward Busy/No Answer ²	\$9.50	\$9.50		
Call Forward No Answer ²	\$9.00	\$8.50		
Call Waiting/Cancel Call Waiting	\$23.25 (I)	\$8.00		
3 Way Calling	\$8.00	\$8.00	\$3.00 ³	\$3.50 ³
Speed Call 8 ⁴	\$3.75	\$2.90		
Speed Call 30	\$4.75	\$3.75		
Call Waiting ID	\$11.00 (I)	\$1.00		

¹ Normal service ordering and connection charges apply as defined in other sections of this tariff.

² In addition to the charges specified herein, filed long distance rates will apply to calls forwarded from the customer's telephone to telephones located outside of the local calling area.

³ The maximum charge is \$15.00 per month, per line.

⁴ This service offering is limited to all existing subscribers at their existing locations as of July 20, 2014.

RATES AND EXCEPTIONS

11. Custom Calling Services (Cont'd)

11.2 Custom Local Area Signaling Service (CLASS)

A: Exceptions: Only the following features are offered.

B: Rates and Charges:

All Exchanges:

<u>Individual Services, per line</u> ¹	<u>Monthly Rate</u>		<u>Per Activation</u>	
	<u>Business</u>	<u>Residence</u>	<u>Business</u>	<u>Residence</u>
*69 Call Return	\$6.50	\$6.50	\$3.00 ²	\$3.50 ²
*66 Busy Number Redial	\$6.50	\$6.50	\$3.00 ²	\$3.50 ²
Priority Call	\$6.99	\$6.50		
Distinctive Ring	\$3.75	\$3.75		
Selective Call Forward	\$6.99	\$5.50		
Selective Call Rejection	\$6.99	\$6.50		
Selective Call Acceptance	\$6.99	\$6.50		
Call Trace			\$7.25 ³	\$7.00 ³
Caller ID – Number ⁵	\$31.25 (I)	\$6.25		
Caller ID – Name and Number	\$37.75 (I)	\$13.00		
Anonymous Call Block/Rejection	\$5.75	\$6.00		
Multiple Simultaneous Call Forward	\$11.00	N/A		
Remote Call Forwarding (RCF)	\$54.00	\$34.00		
Remote Activated Call Forward ⁴	\$3.05	\$7.00		

¹ Normal service ordering and connection charges apply as defined in other sections of this tariff.

² The maximum charge is \$15.00 per month, per line.

³ The maximum charge is \$32.50 per month, per line.

⁴ In addition to the charges specified herein, filed long distance rates will apply to calls forwarded from the customer's telephone to telephones located outside of the local calling area.

⁵ This service is grandfathered.

RATES AND EXCEPTIONS

11. Custom Calling Services (Cont'd)

11.3 Bundled Services

A: Exceptions: Only available in the following exchanges

B: Rates and Charges:

11.3.1 Central Office Special Feature Packages

	<u>Installation</u>	<u>Monthly Current Charge</u>		
	<u>Charge</u>		<u>Argonne &</u>	<u>All Other</u>
	<u>All Exchanges</u>	<u>Rib Lake</u>	<u>Crandon</u>	<u>Exchanges</u>
<u>Package One (Economy)</u>	¹	\$5.95	\$5.50	\$6.35
Caller ID				
Call Waiting				
Call Waiting ID				
<u>Package Two (Family)</u>	¹	\$6.90	\$6.20	\$7.90
Caller ID				
Call Waiting				
Call Waiting ID				
Three Way Calling				
<u>Package Three (Deluxe)</u>	¹	\$9.90	\$10.20	\$11.90
Caller ID				
Call Waiting				
Call Waiting ID				
Automatic Call Return				
Automatic Busy				
Three Way Calling				

¹ Normal Service Ordering and Connection charges apply.

RATES AND EXCEPTIONS

11. Custom Calling Services (Cont'd)

11.3 Bundled Services (Cont'd)

A: Exceptions: None

B: Rates and Charges:

11.3.2 Citizens Select Plans – Grandfathered as of June 25, 2019

	<u>Installation Charge</u>	<u>Monthly Current Rate</u>	
	<u>All Exchanges</u>	<u>Argonne & Crandon</u>	<u>All Other Exchanges</u>
<u>Citizens Select</u> Individual Flat Rate Line Plus The customer's choice of up to 7 services or features listed.	¹	\$21.95	\$24.95 (I)
<u>Citizens Select Plus:</u> Individual Flat Rate Line Plus The customer's choice and or all services or features listed.	¹	\$24.95	\$27.95 (I)

11.3.3 Frontier Feature5 Pack – Grandfathered as of June 24, 2019

<u>All Exchanges</u>	<u>Monthly Installation Charge</u>	<u>Current Rate</u>
<u>Frontier Feature5 Pack</u>	¹	\$11.95

Per individual business access line – Includes two constant features and three other features as specified.

¹ Normal Service Ordering and Connection charges apply.

RATES AND EXCEPTIONS

11. Custom Calling Services (Cont'd)

11.3 Bundled Services (Cont'd)

A: Exceptions: None

B: Rates and Charges:

11.3.4 Frontier Choices Tier Bundles – Grandfathered as of June 25, 2019

<u>All Exchanges</u>	<u>Monthly Installation Charge</u>	<u>Current Rate</u>	
Frontier Choices Tier 1	¹	\$32.00	(I)
Frontier Choices Tier III	¹		
Argonne, Crandon		\$48.66	
Elcho, Lake Tomahawk, Pelican Lake, Sugar Camp		\$49.53	
Crescent Lake, Rhineland		\$52.08	
Riblake		\$51.97	(I)

¹ Normal Service Ordering and Connection charges apply.

RATES AND EXCEPTIONS

11. Custom Calling Services (Cont'd)

11.3 Bundled Services (Cont'd)

A: Exceptions: None

B: Rates and Charges:

11.3.5 FrontierWorks Small Business Solutions – Grandfathered as of June 24, 2019

(C)

Argonne and Crandon Exchanges

	-----Term-----		
	One Year	Two Years	Three Years
SB1	\$56.00	\$54.00	\$50.00
SB2	\$82.00	\$78.00	\$74.00
SB3	\$90.00	\$84.00	\$80.00
SB4	\$116.00	\$108.00	\$102.00
SB5	\$140.00	\$128.00	\$120.00
SB6	\$212.00	\$192.00	\$174.00
SB7	\$21.39	\$20.12	\$18.87

Elcho, Lake Tomahawk, Pelican Lake, and Sugar Camp Exchanges

	-----Term-----		
	One Year	Two Years	Three Years
SB1	\$58.00	\$54.00	\$52.00
SB2	\$84.00	\$78.00	\$74.00
SB3	\$92.00	\$86.00	\$82.00
SB4	\$118.00	\$110.00	\$104.00
SB5	\$142.00	\$130.00	\$122.00
SB6	\$214.00	\$194.00	\$176.00
SB7	\$22.31	\$20.99	\$19.69

RATES AND EXCEPTIONS

11. Custom Calling Services (Cont'd)

11.3 Bundled Services (Cont'd)

A: Exceptions: None

B: Rates and Charges:

11.3.5 FrontierWorks Small Business Solutions – Grandfathered as of June 24, 2019

(C)

Crescent Lake and Rhineland Exchanges

	-----Term-----		
	One Year	Two Years	Three Years
SB1	\$60.00	\$58.00	\$54.00
SB2	\$86.00	\$82.00	\$76.00
SB3	\$96.00	\$92.00	\$86.00
SB4	\$122.00	\$116.00	\$108.00
SB5	\$148.00	\$136.00	\$126.00
SB6	\$220.00	\$200.00	\$180.00
SB7	\$24.92	\$23.45	\$21.99

Rib Lake Exchange

	-----Term-----		
	One Year	Two Years	Three Years
SB1	\$66.00	\$62.00	\$58.00
SB2	\$90.00	\$86.00	\$82.00
SB3	\$108.00	\$102.00	\$96.00
SB4	\$132.00	\$126.00	\$118.00
SB5	\$158.00	\$146.00	\$136.00
SB6	\$230.00	\$210.00	\$190.00
SB7	\$30.06	\$28.28	\$26.52

RATES AND EXCEPTIONS

11. Custom Calling Services (Cont'd)

11.3 Bundled Services (Cont'd)

A: Exceptions: None

B: Rates and Charges:

11.3.6 FrontierWorks Small Business Connections – Grandfathered as of June 24, 2019 (C)

All Exchanges

	-----Term-----		
	<u>One Year</u>	<u>Two Years</u>	<u>Three Years</u>
Bundle 1	\$89.99	\$84.99	\$79.99
Bundle 2	\$134.99	\$126.99	\$118.99
Bundle 3	\$129.99	\$119.99	\$114.99
Bundle 4	\$174.99	\$163.99	\$153.99
Bundle 5	\$189.99	\$179.99	\$169.99
Bundle 6	\$139.99	\$129.99	\$119.99
Bundle 7	\$161.99	\$151.99	\$142.99

Optional Services – All Exchanges

1. Bundles 1-5	<u>Monthly Rate</u>
FrontierWorks Optional Business Feature Package, per line	\$9.99
2. Bundles 6-7	<u>Monthly Rate</u>
Optional Centrex Features, per feature	\$1.99

RATES AND EXCEPTIONS

11. Custom Calling Services (Cont'd)

11.3 Bundled Services (Cont'd)

- A: Exceptions: None
- B: Rates and Charges:

11.3.7 Frontier Small Business Advantage – Grandfathered as of June 24, 2019

All Exchanges – Except Rib Lake

Two –Year Term

Bundle 1	\$64.99
Bundle 2	\$74.99
Bundle 3	\$84.99

Additional Features \$1.99 per feature

Rib Lake Exchange

Two –Year Term

Bundle 1	\$74.99
Bundle 2	\$84.99
Bundle 3	\$94.99

Additional Features \$1.99 per feature

11.3.8 Frontier Digital Phone Service – Grandfathered as of June 25, 2019

All Exchanges

Monthly Rate

Frontier Digital Phone Service	\$61.99
Digital Phone Enhanced Feature Package	\$7.49

(I)

RATES AND EXCEPTIONS

11. Custom Calling Services (Cont'd)

11.3 Bundled Services (Cont'd)

A: Exceptions: None

B: Rates and Charges:

11.3.9 Frontier Business Unlimited Service – Grandfathered as of June 24, 2019

<u>All Exchanges</u>	<u>Monthly Rate</u>	
Frontier Business Unlimited Service	\$83.00	(I)
Frontier Business All in Feature Package	\$4.99	

11.3.10 Frontier Digital Phone Bronze – Grandfathered as of June 25, 2019

<u>All Exchanges</u>	<u>Monthly Rate</u>	
Frontier Digital Phone Bronze	\$21.99	
Digital Phone Enhanced Feature Package	\$7.49	

11.3.11 Frontier Digital Basic Bundle – Grandfathered as of June 25, 2019

<u>All Exchanges</u>	<u>Monthly Rate</u>	
Frontier Digital Basic Bundle	\$31.99	
Digital Phone Enhanced Feature Package	\$7.49	

11.3.12 Stay Connected Seasonal Offering ¹ – Grandfathered

<u>All Exchanges</u>	<u>Monthly Rate</u>	
Stay Connected Seasonal Offering	\$9.99	

¹ This service offering is limited to all existing subscribers at their existing locations as of May 8, 2020.

RATES AND EXCEPTIONS

11. Custom Calling Services (Cont'd)

11.3 Bundled Services (Cont'd)

A: Exceptions: None

B: Rates and Charges:

11.3.13 Frontier Business Essentials – Grandfathered as of June 24, 2019

<u>All Exchanges</u>	<u>Monthly Rate</u>
Frontier Business Essentials Package	\$39.99
Enhanced Feature Pack	\$3.99
Frontier Business Feature Package	\$4.99

11.3.14 Frontier Digital Phone Plus Service – Grandfathered as of June 25, 2019

<u>All Exchanges</u>	<u>Monthly Rate</u>
Frontier Digital Phone Plus Service	\$61.99
Enhanced Feature Package	\$7.49

(I)

11.3.15 Frontier Business Metro – Grandfathered as of June 24, 2019

<u>All Exchanges</u>	<u>Monthly Rate</u>
Frontier Business Metro	\$39.99
Enhanced Feature Pack	\$3.99

RATES AND EXCEPTIONS

11. Custom Calling Services (Cont'd)

11.3 Bundled Services (Cont'd)

A: Exceptions: None

B: Rates and Charges:

11.3.16 Frontier Digital Phone 100 – Grandfathered as of June 25, 2019

<u>All Exchanges</u>	<u>Monthly Rate</u>	
Digital Phone 100	\$20.99	
One Feature	\$7.49	(I)
Two Features	\$7.99	
Three Features	\$9.99	
All Features Listed	\$12.99	

11.3.17 Frontier Unlimited State – Grandfathered as of June 25, 2019

<u>All Exchanges</u>	<u>Monthly Rate</u>	
Frontier Unlimited State	\$30.99	
One Feature	\$7.49	(I)
Two Features	\$7.99	
Three Features	\$9.99	
All Features Listed	\$12.99	

11.3.18 Frontier Digital Phone X – Grandfathered as of June 25, 2019

<u>All Exchanges</u>	<u>Monthly Rate</u>	
Frontier Digital Phone X	\$31.99	
Enhanced Feature Package	\$7.49	(I)

RATES AND EXCEPTIONS

11. Custom Calling Services (Cont'd)

11.3 Bundled Services (Cont'd)

- A: Exceptions: None
- B: Rates and Charges:

11.3.19 Frontier Unlimited State X – Grandfathered as of June 25, 2019

<u>All Exchanges</u>	<u>Monthly Rate</u>	
Frontier Unlimited State X	\$30.99	
One Feature	\$7.49	(I)
Two Features	\$7.99	
Three Features	\$9.99	
All Features Listed	\$12.99	

11.3.20 Frontier Digital Phone Essentials 1 – 2010 ¹

<u>All Exchanges</u>	<u>Monthly Rate</u>	
Frontier Digital Phone Essential 1-2010	\$30.99	
Enhanced Feature Package	\$7.49	(I)

11.3.21 Frontier Digital State Unlimited with Essentials 1 ¹

<u>All Exchanges</u>	<u>Monthly Rate</u>	
Frontier Digital State Unlimited with Essentials 1	\$35.99	

¹ This service offering is limited to all existing subscribers at their existing locations.

RATES AND EXCEPTIONS

11. Custom Calling Services (Cont'd)

11.3 Bundled Services (Cont'd)

A: Exceptions: None

B: Rates and Charges:

11.3.22 Frontier Digital Phone Nationwide with Essentials 1 -2010 ¹

<u>All Exchanges</u>	<u>Monthly Rate</u>	
Frontier Digital Phone Nationwide with Essentials 1-2010	\$41.99	(I)

11.3.23 Frontier Digital Phone Nationwide Unlimited with Essentials 1 –2010 ¹

<u>All Exchanges</u>	<u>Monthly Rate</u>	
Frontier Digital Phone Nationwide Unlimited with Essentials 1-2010	\$41.99	(I)

11.3.24 Frontier Business Nationwide Unlimited Service II ²

<u>All Exchanges</u>	<u>Monthly Rate</u>	
Monthly Rate	\$52.99	
Additional Business Lines	\$46.99	
Frontier Business All in Feature Package	\$4.99	

11.3.25 Frontier Business Local Unlimited II ² - Grandfathered

<u>All Exchanges</u>	<u>Monthly Rate</u>	
Monthly Rate	\$35.99	
Business All in Feature Package	\$4.99	

¹ This service offering is limited to all existing subscribers at their existing locations.

² This service is limited to all existing subscribers.

RATES AND EXCEPTIONS

11. Custom Calling Services (Cont'd)

11.3 Bundled Services (Cont'd)

A: Exceptions: None

B: Rates and Charges:

11.3.26 ISDN – Primary Rate Interface (ISDN-PRI) Bundle

<u>All Exchanges</u>	<u>Monthly Rate</u>
<u>2-Year Term</u> ¹	
ISDN-PRI Bundle	\$575.00
ISDN-PRI Bundle with 20 DID Numbers	\$590.00
ISDN-PRI Bundle with 50 DID Numbers	\$595.00
ISDN-PRI Bundle with 100 DID Numbers	\$600.00
<u>3-Year Term</u> ¹	
ISDN-PRI Bundle	\$1,037.50 (I)
ISDN-PRI Bundle with 20 DID Numbers	\$1,052.50
ISDN-PRI Bundle with 50 DID Numbers	\$1,057.50
ISDN-PRI Bundle with 100 DID Numbers	\$1,062.50 (I)
<u>5-Year Term</u> ¹	
ISDN-PRI Bundle	\$425.00
ISDN-PRI Bundle with 20 DID Numbers	\$440.00
ISDN-PRI Bundle with 50 DID Numbers	\$445.00
ISDN-PRI Bundle with 100 DID Numbers	\$450.00

¹ Nonrecurring Charges do not apply to the initial installation of an ISDN-PRI Bundle.

RATES AND EXCEPTIONS

11. Custom Calling Services (Cont'd)

11.3 Bundled Services (Cont'd)

A: Exceptions: None

B: Rates and Charges:

11.3.27 Frontier Digital Phone Essentials – Grandfathered

<u>All Exchanges</u>	<u>Monthly Rate</u>
Frontier Digital Phone Essentials	\$21.99
Feature Package	\$7.49
Stay Connected Seasonal Offering ² - Grandfathered	\$9.99

11.3.28 Frontier Digital Phone Unlimited – Grandfathered

<u>All Exchanges</u>	<u>Monthly Rate</u>
Frontier Digital Phone Unlimited	\$21.99
Feature Package	\$7.49
Stay Connected Seasonal Offering ² - Grandfathered	\$9.99

11.3.29 Frontier Digital Phone Unlimited Plus – Grandfathered

<u>All Exchanges</u>	<u>Monthly Rate</u>
Frontier Digital Phone Unlimited	\$21.99
Feature Package	\$7.49
Stay Connected Seasonal Offering ² - Grandfathered	\$9.99

11.3.30 Frontier Simply Unlimited Service ¹ - Grandfathered

<u>All Exchanges</u>	<u>Monthly Rate</u>	
Frontier Simply Unlimited Service (Lines 1 to 3)	\$86.99	(I)
Frontier Simply Unlimited Service (Lines 4 to 12)	\$71.99	(I)
Frontier Business All in Feature Package	\$4.99	

¹ Service is limited to current customers.

² This service offering is limited to all existing subscribers at their existing locations as of May 8, 2020.

RATES AND EXCEPTIONS

11. Custom Calling Services (Cont'd)

11.3 Bundled Services (Cont'd)

A: Exceptions: None

B: Rates and Charges:

11.3.31 Frontier OneVoice

All Exchanges

Monthly Rate

Monthly Rate Basic Bundle	\$89.99	(I)
Term Price with 1 year commitment	\$74.99	(I)
Premium Feature Package	\$9.99	

11.3.32 Frontier Commercial Voice Unlimited ¹ - Grandfathered

All Exchanges

Monthly Rate

Basic Bundle	
Month to Month	\$33.00
One Year Term	\$28.00
Two Year Term	\$28.00

11.3.33 Frontier Digital Phone Unlimited (Challenger) - Grandfathered

All Exchanges

Monthly Rate

Frontier Digital Phone Unlimited (Challenger)	\$21.99
Feature Package	\$7.49

11.3.34 Frontier Digital Phone Unlimited Plus (Challenger) - Grandfathered

All Exchanges

Monthly Rate

Frontier Digital Phone Unlimited (Challenger)	\$21.99
Feature Package	\$7.49

¹ Service is limited to current customers.

RATES AND EXCEPTIONS

11. Custom Calling Services (Cont'd)

11.3 Bundled Services (Cont'd)

A: Exceptions: None

B: Rates and Charges:

11.3.34 Frontier Digital Phone Unlimited Plus (Challenger) – Grandfathered (C)

All Exchanges

Monthly Rate

Frontier Digital Phone Unlimited (Challenger) \$21.99
Feature Package \$7.49

(I)

11.3.35 Frontier Residential Unlimited Voice Service

All Exchanges

Monthly Rate

Frontier Residential Unlimited Voice Service \$20.00

11.3.36 Frontier Unlimited Voice and Feature Bundle

All Exchanges

Monthly Rate

Frontier Unlimited Voice and Feature Bundle \$50.00

RATES AND EXCEPTIONS

12. Switched Digital Services

12.1 Switched 56 Kilobit Service

A: Exceptions: None

B: Rates and Charges:	Installation <u>Charge</u>	Monthly <u>Rate</u>
Local S56 loop with Touch Calling conditioning	\$50.00	\$47.00

12.2 Switched DS1 Service

A: Exceptions: None

B: Rates and Charges:	Nonrecurring <u>Charge</u>	Monthly <u>Rate</u>
Standalone SWDS1 facility and common equipment, per 24 channel facility		
- All basic trunks, advanced trunks or a combination of basic and advanced trunks	\$1,155.00	\$300.00
Basic trunks each		
- In-only trunk	\$102.00	\$21.00
- Out-only trunk	\$102.00	\$21.00
- Two-way trunk	\$102.00	\$21.00
Advanced trunks each		
- In-only trunk with DID	\$102.00	\$38.00
- Out-only trunk with Outward Dialing	\$102.00	\$38.00
- Two-way trunk with DID	\$102.00	\$38.00

RATES AND EXCEPTIONS

12. Switched Digital Services

12.2 Switched DS1 Service

A: Exceptions: None

B: Rates and Charges:

Nonrecurring change charges apply as follows:

	<u>Nonrecurring Charge</u>
--	--------------------------------

Trunk Change Charges

- | | |
|---|---------|
| - Miscellaneous changes within the categories of basic or advanced | \$44.00 |
| - Change from basic trunks to advanced trunks or vice versa | \$69.00 |
| - Add, change to or from, or rearrange hunting arrangement within a trunk group | \$46.00 |

Rate Stability Plan

Stabilized Monthly Rates

SWDS1 facility and common equipment, per 24 channel facility.

	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>
- One-Year Plan All basic trunks or a combination of basic and advanced trunks.	\$1,150.00	\$275.00
- Two-Year Plan All basic trunks or a combination of basic and advanced trunks.	\$750.00	\$265.00

RATES AND EXCEPTIONS

12. Switched Digital Services

12.2 Switched DS1 Service

A: Exceptions: None

B: Rates and Charges:	Nonrecurring Charge	Monthly Rate
- Three-Year Plan All basic trunks or a combination of basic and advanced trunks.	None	\$250.00
- Five-Year Plan All basic trunks or a combination of basic and advanced trunks.	None	\$225.00

12.3 Frontier T-Advantage Digital Service

A: Exceptions: None

B: Rates and Charges:	Nonrecurring Charge	Monthly Rate
FRONTIER T-ADVANTAGE Digital Service, 24 Channels, with PRI ISDN		
One-Year Term	\$1,155.00	\$1,204.00
Two-Year Term	\$750.00	\$1,004.00
Three-Year Term	None	\$904.00
Service Change Charge Applies to any change to the existing configuration of the service, per order	\$150.00	
Each additional block of 20 DID telephone numbers, after the first 40 DID numbers in a 24-Channel facility, per month		\$5.00

13. Temporary Suspension – Vacation Get Away Service

13.1 Temporary Suspension ¹ – Grandfathered as of May 8, 2020

(C)

A: Exceptions: None

B: Rates and Charges: See Tariff Section 13

¹ This service offering is limited to all existing subscribers at their existing locations as of May 8, 2020.

(N)

Issued: May 8, 2020

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RATES AND EXCEPTIONS

13. Temporary Suspension – Vacation Get Away Service (Cont'd)

13.2 Vacation Get Away Service

A: Exceptions: None

B: Rates and Charges:	<u>Recurring Charge</u>	(C)
Residence	\$5.00	(I)

14. Construction Charges

A: Exceptions: None

B: Rates and Charges: See Tariff Section 14

15. Exchange Boundaries

A: Exceptions: Rhineland Study Area only contains the following Exchanges

Argonne
Crandon
Crescent
Elcho
Lake Tomahawk
Pelican Lake
Rhineland
Rib Lake
Sugar Camp

16. Directory Assistance Service

A: Exceptions: None

B: Rates and Charges:	<u>Per Call</u>
Local Directory Assistance Calls	*
National Directory Assistance Calls	*
Directory Assistance Call Completion	*

* Services are provided by WiMacTel. Applicable rates can be found at <https://www.wimactel.com/tariffs/>.

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By: Leslie Zink, Manager Regulatory Reporting

RATES AND EXCEPTIONS

17. Directory Listings

A: Exceptions: None

B: Rates and Charges:

All Exchanges

<u>Monthly Rate</u>	
<u>Business</u>	<u>Residential</u>
Additional Listings	\$34.00 (I) \$6.00
Extra Lines of Information	\$34.00 (I) \$5.50
Foreign Exchange Listing	\$6.50 \$6.00
Non-Listed	\$6.50 \$6.50
Non-Published	\$7.00 \$7.00

18. Joint User Service

A: Exceptions: None

B: Rates and Charges:

Business

<u>Monthly Rate</u>
\$3.00

19. Interconnection with Customer-Owned Equipment and Wiring

A: Exceptions: None

B: Rates and Charges: See Tariff Section 19

20. Lifeline Assistance Programs

20.1 Monthly Credit

A: Exceptions: None

B: Rates and Charges:

<u>Credit Amount</u>	
• Qualifying voice-only service	
- Prior to December 1, 2019	\$9.25
- Effective December 1, 2019	\$7.25
- Effective December 1, 2020	\$5.25
• Qualifying Broadband or bundled service	\$9.25

RATES AND EXCEPTIONS

20. Lifeline Assistance Programs (Cont'd)

20.2 State Lifeline Monthly Credits

A: Exceptions: None

B: Rates and Charges:

Company - Rhineland			
Exchange	County	Credit Amount	
		<u>Voice</u>	<u>Broadband</u>
Elcho	Oneida	\$3.54	\$0.79
Lake Tomahawk	Oneida	\$3.54	\$0.79
Pelican Lake	Oneida	\$3.54	\$0.79
Rhineland	Lincoln	\$3.50	\$0.75
Rhineland	Oneida	\$3.50	\$0.75
Sugar Camp	Oneida	\$3.54	\$0.79
Argonne	Forest	\$3.82	\$1.07
Crandon	Forest	\$3.82	\$1.07
Crandon	Oneida	\$3.50	\$0.75
Crescent	Oneida	\$3.50	\$0.75
Rib Lake	Price	\$3.50	\$0.75
Rib Lake	Taylor	\$3.50	\$0.75
Elcho	Langlade	\$3.62	\$0.87

(I)

(I)

RATES AND EXCEPTIONS

21. Channel Services

A: Exceptions: None

B: Rates and Charges:

Circuits

<u>DESCRIPTION</u>	<u>Rate</u>
Type 2001 LDC 1 st Qtr Mile	\$38.75
Type 2001 LDC Adtl Qtr Mile	\$3.12
Type 2006 FX LDC 1 st Qtr Mile	\$43.40
Type 2006 FX LDC Adtl Qtr Mile	\$3.12
Type 2006 FX IWCC 1 st Mile	\$27.05
Type 2006 FX IWCC Adtl Mile	\$3.87
Type 3002 LDC 1 st Qtr Mile WBI	\$83.60
Type 3002 LDC Adtl Qtr Mile WBI	\$6.15
Type 3002 IWCC 1 st Mile WBI	\$34.10
Type 3002 IWCC Adtl Mile WBI	\$3.87
Type 3003 FD LDC 1 st Qtr Mile WBI	\$62.00
Type 3003 FD LDC Adtl Qtr Mile WBI	\$3.12

FX

<u>DESCRIPTION</u>	<u>Rate</u>
Mileage FX CB 1 Party Minimum	\$6.50
Mileage FX CB per ¼ mile 1 Pty Adtl	\$5.00

Channel Elements: LDC – Local Distribution Channel
IWCC – Inter-Wire Center Channel

22. Extended Area Service

A: Exceptions: None

RATES AND EXCEPTIONS

23. Operator Services

	<u>Per Call</u>	
A. Operator Assisted Station to Station	*	(C)
B. Collect	*	
C. Operator Assisted Person to Person	*	
D. Operator Assisted Time and Charges	*	
E. Operator Assisted - Corrections	*	
F. Billed to Third Number	*	
G. Live Operator Fee	*	

* Services are provided by WiMacTel. Applicable rates can be found at <https://www.wimactel.com/tariffs/>. (N)

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